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FREDERICK W. GIBB, III
LAWRENCE A. SCOTT*

OFFICIAL October 1, 2003

VIA FACSIMILE
EXPEDITED PROCEDURE

To: Examiner Olisa Anwah
Group Art Unit No. 2645
U. S. P. T. O.

Facsimile No. 703-872-9314

From: Phillip E. Miller

Facsimile No. 703-761-2375

Re: Enclosed §1.111 Amendment
U. S. Patent Application Serial No. 09/421,363
Our Ref: YOR.121

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OCT 02 2003

Dear Examiner Anwah:

Enclosed is an Amendment which is responsive to the July 1, 2003 Office Action, and which should place the above-referenced case in condition for allowance.

Thank you in advance for your kind consideration of this case.

Very truly yours,



Phillip E. Miller

PEM/tw
Enclosure

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

Serial No.: 09/421,363

Group Art Unit: 2645

Filed: November 19, 1999 Examiner: Olisa Anwah

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
INTERACTIVE VOICE RESPONSE SYSTEMHonorable Commissioner of Patents
Alexandria, VA 22313-1450**EXCESS CLAIM FEE PAYMENT LETTER**

Sir:

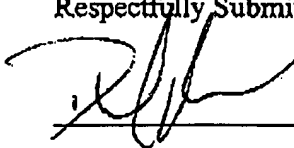
Transmitted herewith is an Amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.

	<u>After Amendment</u>	<u>Prev. Paid for</u>	<u>Extra Claims Present</u>	<u>Rate</u>	<u>Fee Due</u>
Total claims	35	32	3	18.00	\$54.00
Indep. claims	4	4	0	84.00	\$0.00
Total Additional Fee for this Amendment					\$54.00

The Commissioner is hereby authorized to charge the amount of \$54.00 to Assignee's Deposit Account No. 50-0510 to cover the cost of the Excess Claim Fee.

The Commissioner is hereby authorized to charge any deficiency in fees or to credit any overpayment in fees to Assignee's Deposit Account No. 50-0510.

Respectfully Submitted,

Date: 10/11/03
Phillip E. Miller
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

Serial No.: 09/421,363

Group Art Unit: 2645

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For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
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Alexandria, VA 22313-1450RECEIVED
CENTRAL FAX CENTER
OCT 02 2003AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

OFFICIAL

In response to the Office Action dated July 1, 2003, please amend the above-identified application as follows:

INTRODUCTORY COMMENTS

Claims 1-35 are all the claims presently pending in the application. Claim 26 has been amended to more clearly define the invention. Claims 33-35 have been added to claim additional features of the claimed invention. Claims 1, 16, 26 and 28 are independent.